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RENCO QUALITY POLICY

RENCO is committed to Quality and Excellence in all its activities and shall endeavour to achieve satisfaction of its Stakeholders by implementing a Quality Management System and satisfying the applicable requirements with the following main Objectives:

- J To achieve Continual Improvement in all its activities and services;
- *J* Promote an Organizational Quality Culture;
-) Quality and operational planning;
- / Promoting a Risk-Based approach;
- All RENCO personnel is involved in the implementation of the Quality Management System.

RENCO Senior Management commits to realise a "*Right First Time*" Policy and its commitment shall encompass all RENCO team and its Subcontractors.

RENCO believes "Right First Time" is:

-) Achieving Customer requirements and expectations;
-) Efficient and Effective delivery;
-) Providing compliant products and services the "first time", not after several attempts;
-) The elimination of mistakes, deviations, errors and non conformities and their subsequent rectifications / repair / rework

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